**SME Feedback**

This questionnaire allows you to report problems you have encountered in complying with European legislation or policies. The European Commission will use your information for policymaking purposes.

**SME Feedback is for policymaking - not for formal complaints**

None of the information encoded for SME Feedback purposes can serve as evidence in individual cases and that the Commission is not obliged to act on individual cases encoded. Neither can the encoding serve as means of complaining formally about a breach of EU rules.

I. Identification of the company

1.1 The case relates to a company of:

1. Self-employed
2. Less than 10 staff (micro enterprise);
3. 11-49 Staff (small enterprise);
4. 50-249 Staff (medium sized);
5. More than 249 staff (large sized)

1.2 The company belongs to the following NACE sector:  
**If the company works in several sectors, please indicate just the main activity of the company or, if you consider it more relevant, the sector most directly linked to the problem described in the case:**

1. ACCOMMODATION AND FOOD SERVICE ACTIVITIES
2. ACTIVITIES OF EXTRATERRITORIAL ORGANISATIONS AND BODIES
3. ACTIVITIES OF HOUSEHOLDS AS EMPLOYERS; UNDIFFERENTIATED GOODS- AN
4. ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES
5. AGRICULTURE, FORESTRY AND FISHING
6. ARTS, ENTERTAINMENT AND RECREATION
7. CONSTRUCTION
8. EDUCATION
9. ELECTRICITY, GAS, STEAM AND AIR CONDITIONING SUPPLY
10. FINANCIAL AND INSURANCE ACTIVITIES
11. HUMAN HEALTH AND SOCIAL WORK ACTIVITIES
12. INFORMATION AND COMMUNICATION
13. MANUFACTURING
14. MINING AND QUARRYING
15. OTHER SERVICE ACTIVITIES
16. PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES
17. PUBLIC ADMINISTRATION AND DEFENCE; COMPULSORY SOCIAL SECURITY
18. REAL ESTATE ACTIVITIES
19. SERVICES-PRODUCING ACTIVITIES OF HOUSEHOLDS FOR OWN USE
20. TRANSPORTATION AND STORAGE
21. WATER SUPPLY; SEWERAGE, WASTE MANAGEMENT AND REMEDIATION ACTIVITIES
22. WHOLESALE AND RETAIL TRADE; REPAIR OF MOTOR VEHICLES AND MOTORCYCLES

1.3 How long has the company been active in business?

* Less than 1 year
* 1-2 years
* 3-5 years
* 6-10 years
* more than 10 years

II Identification of the case

2.1 On which date did the case occur? (If the case is still ongoing, please just indicate the start date.)

2.2 Is the case related to cross-border activities?

* Yes
* No

2.3 If yes, please specify the country involved (just the one you consider more relevant or was at the origin of the case):

2.4 Please indicate the main policy field(s):

Please report the policy field(s) you consider most relevant in that particular case. Choose up to two, and please indicate primary and secondary field of relevance.

1. Competition
2. Relation with consumers
3. European financial activities and programmes for enterprises
4. Customs
5. Employment and Social Affairs (incl. Free movement of workers)
6. Environment
7. External Trade (outside EU/EEA)
8. Internal Market: Movement of goods
9. Internal Market: Provision of services
10. Internal Market: Business environment
11. Research and Innovation
12. Taxation
13. Transport
14. Other

III. Description of difficulties and handling of the case

4.1 How does the problem relate to EU policies?

Please identify the type(s) of legislation applicable to the case

1. Regulation
2. Directive
3. Other law (Decision, Case law, Treaties, opinion, recommendation, etc.)
4. Procedures
5. Other
6. Do not know.

4.2. Could you provide further details on the case?:

Please make a short description. The description should help to identify the Commission service potentially interested in the case

4.3 Which of the following options fits best the type of problem your company have encountered? Please just indicate the most relevant option. You can provide further details below.

1. Significant difficulties to find European information needed to carry out the activity
2. The European legislation or the procedure negatively/disproportionately affects in particular SMEs
3. Lack of detail in the text of the European legislation
4. Wrong interpretation at national level of a European legislation
5. National requirements in a cross border activity impeding the correct functioning of the Internal Market
6. Do not know
7. Other

4.4 If other, What type of problem did you encounter?:

4.5 Please provide details on the type of problem you encountered, including the negative impacts on the company:

4.6 How could this kind of problem be solved?

1. Making available the information through more accessible means (internet, in the language of the
2. SME, etc)
3. Providing more detailed information on implementing rules in the EU rules (EU responsibility)
4. A more homogeneous interpretation of EU rules across Europe (national responsibility)
5. Modifying the national legislation implementing EU rules in a certain country
6. Modifying and better adapting the EU legislation to SMEs characteristics
7. Do not know
8. Other

4.7 If other, please provide further details on how this problem could be solved: